

Detail-oriented aspiring Full Stack Software Engineer currently completing an intensive Full Stack Developer Bootcamp at Codecademy (May–July 2026), building production-ready applications with React, Node.js, Express, and MongoDB. Previously earned a Front-End Engineer Certificate and gained backend experience through Revature’s Java Pre-Employment Program. Brings strong analytical and troubleshooting skills from IT support and AI model training roles. Continuously expanding React expertise through additional training. Eager to contribute to collaborative software engineering teams and deliver user-focused web solutions. Open to relocation nationwide.

EDUCATION

Codecademy <i>Full Stack Developer Certificate (Bootcamp)</i> Courses / Focus: HTML, CSS, JavaScript, React, Node.js, Express, MongoDB, RESTful APIs, Git & Version Control	May 2026 – July 2026
Code The Dream <i>Web Development (Full-Stack JavaScript Pathway)</i> Courses / Focus: Free remote part-time program: Modern JavaScript, React (frontend), Node.js/Express (backend), databases, APIs, and full-stack web application development	Starting July 2026
Codecademy <i>Front-End Engineer Certificate</i> Courses / Focus: HTML, CSS, JavaScript, Git and GitHub, React, Redux, Responsive and Interactive Website	December 2025
Broward College <i>Associate of Arts</i>	May 2021

SKILLS PROFILE

Languages & Frameworks: HTML, CSS, JavaScript, React, Redux, Node.js, Express, Java, Spring Boot, SQL, MongoDB
Tools & Technologies: Git, GitHub, Visual Studio Code, Chrome DevTools, RESTful API Development, Microsoft Word & PowerPoint, Azure, Active Directory
Soft Skills: Adaptability, Troubleshooting, Teamwork, Customer Service, Communication, Collaboration, Attention to Detail

PROFESSIONAL PROJECTS

Back-end Developer Projects Revature PEP Built REST API backends for a social media application supporting user account management, authentication, and full message CRUD operations. The APIs allowed retrieval of all messages or messages from a specific user. One version used custom backend architecture; the second was developed with the Spring Framework (Spring Boot + Spring Web) using Test-Driven Development.	March 2025 – May 2025
Front-end Engineer Projects Codecademy - Developed Jammmy, a React web application integrating with music APIs to search libraries, create custom playlists, and persist them using component-based architecture, state management, and authenticated requests. (Updating integration to alternative endpoints following external API policy changes.) - Built a web application based on Reddit using React and Redux Toolkit that consumes the Reddit API, renders posts with media and Markdown support, and manages complex application state across components	April 2024 – December 2025

PROFESSIONAL EXPERIENCE

Contact Center Tech Rep I

July 2023 – Present

Net2Source | Remote

- Answer, evaluate, and prioritize incoming technical support requests for hardware, software, networking, and Learning Management Software (LMS) issues from users.
- Handle problem recognition, research, isolation, and resolution for routine issues; escalate complex problems to Tier 2/3 or supervisors as needed.
- Interview users to gather problem details and guide them through diagnostic procedures; maintain thorough documentation in the ticketing system.

AI Trainer

December 2025 – Present

Handshake AI Fellowship | Remote

- Apply human judgment and expertise to improve large language models (LLMs) from frontier AI labs through expert review, feedback, and prompt refinement.
- Enhance AI understanding of complex audio, visual, and text data via detailed evaluation and research; support prompt development for better model performance.
- Conduct independent research to support prompt development and evaluation tasks.

Java Intern (Back-end Developer)

March 2025 – May 2025

Revature PEP (Pre-Employment Program) | Remote

- Completed intensive training in Java, SQL, RESTful API construction, and the Spring Framework as part of a structured pre-employment program.
- Built functional REST APIs using Test-Driven Development methodologies; completed 110+ coding activities and demonstrated understanding through 14 formal evaluations.

Customer Service Representative

October 2021 – July 2023

Adecco/Radial | Remote

- Assisted customers by assessing issues, providing solutions or appropriate escalation, and documenting all interactions with clear resolution details.
- Adapted quickly to policy changes and supported fellow agents by sharing knowledge of familiar tasks and processes.